

## ASTER

### AMC

Parametes	UOM	Equipment 1	Equipment 2	Equipment 3	Equipment 4	Equipment 5
Indian Partner for the Equipment	Indian Supplier	Front Counter	Front Counter	Front Counter	Front Counter	Front Counter
Make	International OEM/ Brand	Aster	Aster	Aster	Aster	Aster
Equipment Model	Model No.	36"	48"	60"	74"	86"
Price of the equipment to us	Rs.	106550	129450	153300	199800	228900
Warranty from OEM ( Years)	Yrs ( Add warranty, if you have different warranties for different parts)	1 Year	1 Year	1 Year	1 Year	1 Year
Warranty	(Comprehensive/ Non Comprehensive)	Comprehensive	Comprehensive	Comprehensive	Comprehensive	Comprehensive
AMC for 1st Year after 1st year Comprehensive Warranty	Rs.	8000	10000	12000	15000	15000
AMC for 2nd Year after 1st year Comprehensive Warranty	Rs.	10000	12000	14000	18000	20000
AMC for 3rd Year after 1st year Comprehensive Warranty	Rs.	12000	14000	16000	21000	24000
Response Time to Attend the Call	Hrs	4-6 Hrs in Metro cities, 24-48 Hrs in Non metro cities	4-6 Hrs in Metro cities, 24-48 Hrs in Non metro cities	4-6 Hrs in Metro cities, 24-48 Hrs in Non metro cities	4-6 Hrs in Metro cities, 24-48 Hrs in Non metro cities	4-6 Hrs in Metro cities, 24-48 Hrs in Non metro cities
Proactive Maintainance Visit in Year	Nos.	4	4	4	4	4
Call centre Number ( If Any)		8800209922	8800209922	8800209922	8800209922	8800209922
Escalation Matrix:						
1st Escalation	Name	8800209922	8800209922	8800209922	8800209922	8800209922
2nd Escalation	Name	9560011619	9560011619	9560011619	9560011619	9560011619
3rd Escalation	Name	9811726211	9811726211	9811726211	9811726211	9811726211
4th Escalation	Name	9899989227	9899989227	9899989227	9899989227	9899989227