



WANG PROFESSIONALS

Flat No.14 & 16, 3rd Floor,Front Side, Shivam Apartments, 111/9,
Kishangarh, Near First Choice Workshop, Vasant Kunj, New Delhi-110070
Tele: 011-26121446 / 26124910 / 65260760, Telefax : 011-26132446
E-mail: north@wanghospitality.com
wangnoovijay@rediffmail.com
Website: www.wanghospitality.com

Electrolux - Subway Comprehensive

Scope of the Contract:

1. Two Half Yearly Preventive Maintenance Visits.
2. Providing Technical expertise through Fault Diagnosis, Identification of the defective components and repair of the machine.
3. Attending to any number of breakdown calls for the period of the contract.
4. All Spare Parts if found defective during the period of Comprehensive AMC contract will be replaced at no extra cost (SS body parts, plastic parts, gas charging, gaskets are not covered under AMC).
5. Spares missing will not be covered under AMC and will be chargeable.

Limitations of the Contract:

1. We recommend only genuine spare parts. For spares procured from other sources, risk of fixing lies with you and any damage resulting because of it will be replaced or repaired on chargeable basis.
2. Any change in the location of the installation of the machine or re-installation will be charged extra as per the company installation charges and the site conditions.
3. Any modification of the existing mechanism or system of the machine will attract extra charges (labor also) depending on the type of the job.
4. During the period of the contract, the machine must be only repaired or maintained by Authorized Service Personnel/ Associates of Wang Professionals.
5. If the Machine requires major overhauling or repair the charges for lifting, transportation will be separate and will be charged extra.



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Commercial terms:

1. The AMC becomes effective from the date of receipt of the payment or the formal order date whichever is earlier. These rates are valid until 31 Dec 2014.
2. Comprehensive AMC:-

Sr. No.	Machine Model	Quantity (Nos.)	Price (In Rs.) For 1st yr
1.	EC 20 Manitowoc	01 no	5500.00
2.	EC 30 Manitowoc	01 no	7000.00
3.	EC 50 Manitowoc	01 no	8000.00
4.	600 Ltr Refrigerator/Freezer	01 no	8000.00
5.	1300 Ltr Refrigerator/Freezer	01 no	9500.00

* For equipment supplied with 1 year comprehensive warranty.

3. Service tax 12.36% extra
4. Payment Terms: 100% advance

Other Terms And Conditions:

1. The machine lies to your risk involving any damage during the transportation, during the period the machine is in our workshop for factors like natural calamities or any thing beyond our control.
2. Any change in the govt. norm relating to increase or introduction of existing / fresh taxes, it will be charged extra.
3. AMC can be taken on a working machine which has been inspected by our technicians. For machines which are not working the AMC can be only taken after the equipment. has been repaired & made operational by our technicians.
4. The complaints will be attended with in 24 hrs in cities (Delhi NCR, Mumbai, Bangalore, Kolkota, Pune , Chennai, Ahmadabad) of registering the call at our call centre no **180020002820**(1000hrs to 1815 hrs).
5. The complaints will be attended with in 48 hrs for other cities.



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Electrolux- Non comprehensive Subway

Scope of the Contract:

1. Two Half yearly Preventive Maintenance Visits.
2. Providing Technical expertise through Fault Diagnosis, Identification of the defective components and repair of the machine.
3. Attending to any number of breakdown calls for the period of the contract.
4. All Spare Parts if found defective during the period of Comprehensive AMC contract will be charged extra. 100% advance is required to be paid for the spares.

Limitations of the Contract:

1. We recommend only genuine spare parts. For spares procured from other sources, risk of fixing lies with you and any damage resulting because of it will be replaced or repaired on chargeable basis.
2. Any change in the location of the installation of the machine or re-installation will be charged extra as per the company installation charges and the site conditions.
3. Any modification of the existing mechanism or system of the machine will attract extra charges (labor also) depending on the type of the job.
4. During the period of the contract, the machine must be only repaired or maintained by Authorized Service Personnel/ Associates of Wang Professionals.
5. If the Machine requires major overhauling or repair the charges for lifting, transportation will be separate and will be charged extra.



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Commercial terms:

1. The AMC becomes effective from the date of receipt of the payment or the formal order date whichever is earlier. These rates are valid until 31 Dec 2014.
2. Non Comprehensive AMC:-

Sr. No.	Machine Model	Quantity (Nos.)	Price (In Rs.) For 1st yr
1.	EC 20 Manitowoc	01 no	3500.00
2.	EC 30 Manitowoc	01 no	4500.00
3.	EC 50 Manitowoc	01 no	5000.00
4.	600 Ltr Refrigerator/Freezer	01 no	5000.00
5.	1300 Ltr Refrigerator/Freezer	01 no	7000.00

* For equipment supplied with 1 year comprehensive warranty.

3. Service tax 12.36% extra
4. Payment Terms: 100% advance

Other Terms And Conditions:

1. The machine lies to your risk involving any damage during the transportation, during the period the machine is in our workshop for factors like natural calamities or any thing beyond our control.
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