

REGISTRATION & SUPPORT CENTRES

EQUIPMENT	VENDOR	DEM	CONTACT	SERVICE CENTRES						ESCALATION		
				NATIONAL	NORTH	EAST	WEST	SOUTH	SOUTH II	I	II	
	MIDDLEBY	MIDDLEBY	SERVICE HELPLINE	CALL CENTRE	0124 -254455 / 56	093 -24191995	022-2517476 / 77	080-41227850	-	-	Call not closed in 48 hrs	Call not closed in 72 hrs
NUVU	MIDDLEBY	MIDDLEBY	NAME	18001801980 service.india@middlebyceffrost.com (ALL INDIA CALL CENTRES) If call not closed in 24 hrs / No response within 4 hrs	RAJESH VANGA (MANGER SERVICE)	SHAKIR HOSSAIN (REGIONAL MANAGER - SERVICE)	PARVEZ SHEIKH MALIK (REGIONAL MANAGER - SERVICE)	SHAKIR HOSSAIN (REGIONAL MANAGER - SERVICE)	-	-	-	KOUSHIK CHAKRABORTY (GENERAL MANAGER - SERVICE)
TURBOCHEF	MIDDLEBY	MIDDLEBY	LANDLINE		-	-	-	-	-	-	-	-
CELFROST CHILLER & FREEZER	MIDDLEBY	MIDDLEBY	MOBILE		+91 9910017726	+91 884345184	+91 9769932797	+91 884345184	-	-	-	+91 8130994079
MENMASTER MICROWAVE	MIDDLEBY	ACP	EMAIL		rajeshv@middlebyceffrost.com	shakir@middlebyceffrost.com	parvez@middlebyceffrost.com	shakir@middlebyceffrost.com	-	-	-	koushik@middlebyceffrost.com
POS	POSIFLEX	POSIFLEX	NAME	DHANYA	JAISHREE	MALAVAN	-	-	-	-	-	BASKAR
			LANDLINE	-	-	-	-	-	-	-	-	-
			MOBILE	+91 9880042715	+91 9880042706	+91 9880042703	-	-	-	-	-	+91 9880042702
			EMAIL	dhanya@posiflexindia.com	-	-	-	-	-	-	-	-
SIGNAGE	UNIDOS	UNIDOS	NAME	MEENU CHAWLA	-	-	-	-	-	-	-	RAJEEV GUJRAL
			LANDLINE	-	-	-	-	-	-	-	-	-
			MOBILE	+91 9899270437	-	-	-	-	-	-	-	+91 9810057856
			EMAIL	meenu.chawla@unidos.in	-	-	-	-	-	-	-	rajeev.gujral@unidos.in
ICE MAKER - EC 90/50	WANG	MANITOWOC	NAME	-	-	-	-	-	-	-	-	support_north@wanghospitality.com +91 9810066896 (COUNTRY MANAGER)
ELECTROLUX CHILLER & FREEZER	WANG	ELECTROLUX	LANDLINE	-	-	-	-	-	-	-	-	east@wanghospitality.com +91 9831093449 (CEO)
			MOBILE	-	+91 9958970777	+91 9831093449	+91 2225172936	+91 08032418781	-	-	-	support_west@wanghospitality.com +91 9987415423
			EMAIL	-	coordinatormt@wanghospitality.com	east@wanghospitality.com	coordinatortw@wanghospitality.com	coordinatortw@wanghospitality.com	-	-	-	support_south@wanghospitality.com +91 9879913154
MERRYCHEF SPEED OVEN	MANITOWOC	MANITOWOC	NAME	-	RAVI RANJAN +91 9582222331	SANJAY DAS +919836792868	BRAVEESH BHATT +91 9639151035	ANIL KUMAR +91 9986895622	GOPAL T +996318517	rajesh.gu@manitowoc.com +91 9826355488	-	PRADEEP JYANTH +91 9650166117
			LANDLINE	-	ravi@westernequipments.com	sa.kulkarna@westernequipments.com	br.mumbai@westernequipments.com	anil.kumar@westernequipments.com	gopal.t@westernequipments.com	-	+91 9845745022	+91 9650166117
			MOBILE	-	-	-	-	-	-	-	-	pradeep.jyanti@manitowoc.com
			EMAIL	-	vir.singh@westernequipments.com	vir.singh@westernequipments.com	vikas@westernequipments.com	vikas@westernequipments.com	vikas@westernequipments.com	rajesh.gu@manitowoc.com +91 9999113237	-	anurag.bajpai@manitowoc.com +91 97174437772
FRONT COUNTER	ASTER	ASTER	NAME	CALL CENTRE	DINESH BHARDWAJ (Headoffice)	HIMANSHU SHARMA (Service)	-	-	-	-	-	PRADEEP SAINI
BREAD CABINET	ASTER	ASTER	LANDLINE	011 -43157300	011 -43157300	-	-	-	-	-	-	011 -43157326
FABRICATED EQUIPMENT	ASTER	ASTER	MOBILE	+91 8800209922	+91 9810046094	+91 8800209922	-	-	-	-	-	+91 9560011619
			EMAIL	callcentre@asterindia.com	dinesh@asterindia.com	callcentre@asterindia.com	-	-	-	-	-	pr@asterindia.com
DUKE	WESTERN	WESTERN	NAME	CALL CENTRE	RAVI RANJAN	SANJEEV KOHLI	DEEPAK KADAM	ANIL KUMAR	GOPAL T	DINESH (NORTH & EAST)	-	VIR SINGH (NORTH & EAST)
HOSHIZAKI	WESTERN	WESTERN	LANDLINE	18001208376 (ALL INDIA CALL CENTRE)	-	-	-	-	-	-	-	-
			MOBILE	-	+91 9582222531	+91 8750050254	+91 9769133511	+91 9986895622	+91 9962518517	+91 9582222593	-	+91 9999113237
			EMAIL	-	ravi@westernequipments.com	sanjeevko@westernequipments.com	br.mumbai@westernequipments.com	anil.kumar@westernequipments.com	gopal.t@westernequipments.com	dinesh@westernequipments.com	-	vir.singh@westernequipments.com
								DEVENDRA REDDY	-	-	-	ASHUTOSH PANDEY (SOUTH & WEST)
								+91 9052220074	-	-	-	+91 9769811273
								devdreddy@westernequipments.com	-	-	-	ashutosh.p@westernequipments.com
WESTERN ESCALATION III										SURAJIT BANERJI		
										+91 9769340637		
										surajit@westernequipments.com		