

WARRANTY TERMS - IMPORTED

Sr. No	Vendor	Contact person	Email	Warranty Period	Scope of Repair / Replacement	Warranty Cost
1	CM GLOBAL	Angela Leo	aleo@cmglo.com	3 Yrs from the date of despatch from shipper invoice	Parts or full Products	CMG will bear all Freight/duties. Serial #, Description, Picture of the sign
2	Ever ocean	Alan Chen / Yeh james	alan@ever-oceancn.com / james@ever-oceancn.co	Product warranty covers 4 years from the manufacturing date code	Ever Ocean provides warranty for SUBWAY restaurants that purchase Ever Ocean breadforms and cookie liner products from SUBWAY nominated distributors. The warranty covers products which are defective due to material and workmanship under normal use and is subject to users follow the approved use and care instructions provided with the products	Ever ocean/ KES will not bear Freight/duties
3	DUKE	Michelle Fineshriber	mfineshriber@dukemfg.com	3 Yrs parts and 2 years labour		
4	FSC	Donna White	white_do@subway.com	NA		
5	NEMCO	Lina	jmendoza@nemcofoodequip.com	12 months Warranty from date of the date of Nemco Invoice	Only mechanical parts other than Blades are under warranty scope.	VGS/ KES will not bear Freight/duties
6	SPECIALITY LIGHTING GROUP	Jennifer Marquis	jl@sslighting.com	One year Warranty from SLG Invoice date	Yes, If found defective	SLG will provide replacement in next order
7	SUNGLO FABRICS	Larry Weissenberg	larry@sunglofabrics.com	30 Days Warranty from Store Invoice Date	No credit will be authorized for any reason if defective material is installed. Customer assumes full responsibility for wallcovering after being cut. No claims once Wall Art has been installed.	Stellar will receive a credit from Sunglo for defective items. Sunglo will not bear responsibility for shipping and/or duties to India.
8	VGS	Brie Cook	bcook@vgs-inc.com	15 months Warranty from VGS Invoice date		VGS/ KES will not bear Freight/duties
9	INTERMETRO	Emelia D'souza	nitin.varma@emerson.com	One year	Goods will be free from defects in material and workmanship under normal use, service and maintenance for a period of oneyear (unless otherwise specified by Seller in writing) from the date of shipment of the Goods by Seller	replacement good Free of cost and bear freight only