

Escalation Matrix-Merrychef (Subway)**ACE TECHNOLOGIES - INDIA service****To log Complaints**

	CONTACT PERSON	CONTACT NO.
	Welbilt Toll Free Number	180030002023
LEVEL 1 -Escalation After 24 Hour		
	CONTACT PERSON	CONTACT NO.
West /East India	Adwait Purohit	9324635418
		horecaservice2@acetechnologiesgroup.com
South India	Guruprasad	7498249808
		guruprasad@acetechnologiesgroup.com
North India	Rahul	7506391152
		horecaservice3@acetechnologiesgroup.com
LEVEL 2 - Escalation - After 48 hours		
	CONTACT PERSON	CONTACT NO.
	Sanjay Mohite	8291921236
		sanjay.mohite@acetechnologiesgroup.com
LEVEL 3 - Welbilt Escalation- After 72-96 Hrs		
	CONTACT PERSON	CONTACT NO.
North/ East India	Anurag Bajpai	Anurag.Bajpai@welbilt.com
		9717437772
South India	K.Arumugakumar	K.Arumugakumar@welbilt.com
		9003288897
West India	Rakshit Raut	Rakshit.Raut@welbilt.com
		7738037640
Final Escalation		
	CONTACT PERSON	CONTACT Detail
	Vijay Vaidya	vijay.vaidya@acetechnologiesgroup.com
	Pradeep Jeyanth	Pradeep.Jeyanth@welbilt.com