

**WESTERN
AMC**

Parameters	UOM	Stainless Steel Refrigeration	Baking Oven + Proofer	Accelerated Oven/ Toaster
Indian Partner for the Equipment	Indian Supplier	Western Refrigeration	Western Refrigeration	Western Refrigeration
Make	International OEM/ Brand	Hoshizaki	Duke	Merrychef
Equipment Model	Model No.	HRE 77,HFE77,HRE 147,HFE 147	TSC	e4 & 402
Warranty from OEM (Years)	Yrs (Add warranty, if you have different warranties for different parts)	Three Year Comprehensive	Three Years Parts	Three Years Parts
Warranty	(Comprehensive/ Non Comprehensive)	Three Years Comprehensive	Three Years Comprehensive	Three Years Comprehensive
* Comprehensive AMC :				
1st Year	Rs.	NA	35000	37500
2nd Year	Rs.	NA	37000	39000
3rd Year	Rs.	NA	38000	41000
* Labour AMC :				
1st Year	Rs.	NA	14750	16500
2nd Year	Rs.	NA	15500	17350
3rd Year	Rs.	NA	16275	18000
Call Charges For Out Warranty & Non AMC Machines(Metros & Cities) As indicated below	Rs.	NA	1500 + Tax	1500 + Tax
Call Charges For Out Warranty & Non AMC Machines (Upcountry)	Rs.	NA	1500 + TA + DA + Tax	1500 + TA + DA + Tax
Response Time to Attend the Call(Classifications Attached)	Hrs.	Metros & Cities -4 Hrs / Beyond 100 Kms-24-48 hrs	Metros & Cities -4 Hrs / Beyond 100 Kms-24-48 hrs	Metros & Cities -4 Hrs / Beyond 100 Kms-24-48 hrs
Turn around Time	Hrs.	Metros & Cities -24 Hrs / Beyond 100 Kms-48-72 hrs	Metros & Cities -24 Hrs / Beyond 100 Kms-24-72 hrs	Metros & Cities -24 Hrs / Beyond 100 Kms- 24-72 hrs
Proactive Maintainance Visit in Year	Nos.	2	4	4