

ESCALATION MATRIX

WANG PROFESSIONALS PVT. LTD.



Escalation Steps

Escalation Matrix Wang Professionals Pvt. Ltd.

72 hrs and Above

Harvinder Singh, Country Manager - Service

Mobile: +91-9910238254, Email - support@wanghospitality.com

NORTH & EAST

Gopal Bisht, Regional Manager - Service

Mobile: +91-910066896, Email - support_north@wanghospitality.com

SOUTH

Pravin Lawson, Regional Manager - Service

Mobile: +91-9379913151, Email - support_south@wanghospitality.com

WEST

Manesh Gupta, Regional Manager - Service

Mobile: +91-9987415423, Email - support_south@wanghospitality.com

48-72 hrs

NORTH

Rajat, Service Coordinator / Rakesh, Asstt. Manager

Mobile: +91-9958970777, 9971899699 Email - coordinatorth@wanghospitality.com

EAST

Arnab Giri, Asstt. Manager - Service

Mobile: +91-9831091449, Email - east@wanghospitality.com

24-48 hrs

SOUTH

Yinutha, Service Coordinator & Syed Khalid, Asstt. Manager - Service

Mobile: +91-93438.5343, +91-9341717733, Email - Coordinatorsouth@wanghospitality.com, Support_klsouth@wanghospitality.com

WEST

Renuka, Service coordinator & Suresh, Asstt. Manager - Service

Mobile: +91-9892666570, +91-9320222440, Email - coordinatorwest@wanghospitality.com, support_west@wanghospitality.com,

TOLL FREE NUMBER: 18002002820, EMAIL - ccr@wanghospitality.com

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NORTH

Rajat, Service Coordinator / Rakesh, Asstt. Manager
Mobile: +91-9958970777, 9971899699 Email - coordinatorth@wanghospitality.com

EAST

24-48 hrs

Rajat Sharma, Service coordinator
Mobile: +91-9958970777, Email - coordinatorth@wanghospitality.com

SOUTH

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Mobile: +91-934385343, +91-9892666570, Email - Coordinatorsouth@wanghospitality.com, Support_ksouth@wanghospitality.com

WEST

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Mobile: +91-9892666570, +91-9320222440, Email - coordinatorwest@wanghospitality.com, support_west@wanghospitality.com,

TOLL FREE NUMBER: 18002002820, EMAIL - ccr@wanghospitality.com